



# Resident Benefits Package & Info



A Leading **Austin Property Management** Company

At **Stone Oak Property Management**, all of our residents get a rewarding experience for their time spent in our properties!



## No-Hassle, Self Move-In

No need to pick up keys! On your move in day you'll receive an email with a lock box code to access your new residence.



## Welcome Home Basket

Enjoy a welcome basket with some gifts/items and snacks to help make your new rental feel like home!



## Utility Concierge

Remove the hassle of setting up your utilities for your new home - we'll coordinate it for you! When you sign your lease we will set you up with ONE point of contact for all of your home's utilities.



## Filter Delivery Service

Changing your A/C filter is as easy as opening your front door! this service helps you save up to \$250/year and possibly reduces the frequency and hassle of repairs.



## Online Portal for Residents

Access your lease and other documents and easily pay your rent online with 24/7 access to our online portal.



## 24/7 Maintenance Coordination

Maintenance emergencies happen, and most seem to happen after hours. Our maintenance team is available to help online or by phone 24/7!



## \$1M in Identity Protection

As a tenant of Stone Oak Property Management you have up to \$1 million dollars in identity protection.



## Home Buying Assistance

For those who want to move onto homeownership, we'll help you get there with a \$1,000 housing credit when you purchase through Stone Oak!



## Build Your Credit History

Renting from Stone Oak allows residents to build their credit! Your credit report will improve with your on-time rental payments every month!



## Resident Rewards Program

Rent day is now REWARDS day! Every time you pay rent on time, you'll get points towards gift-cards and exclusive discounts you can use to save up to \$4,500/year on expenses.



## NSF Fee & Late Fee Waivers

Receive a one-time fee waiver for an NSF incident up to \$50 as well as a one-time late fee waiver up to \$200.



## Trip Fee Waiver

Receive a one-time trip fee waiver to waive the cost of having our team visit your location for a service call - up to \$100.